

# Jewelry Care

## Gemstone Cleaning & Gold Polishing

Taking care of your jewelry and piercings is essential to ensure they last a lifetime and continue to look as stunning as when you first got them. Regular maintenance can prevent tarnish, scratches, and other damages. Here are some regular advisories that can be done at home to help keep your jewelry shining and your piercings healthy.

### Gemstone Maintenance

Our gemstones are expertly hand-set, conflict-free, and brilliantly shiny!

To keep your jewelry in top condition, regular care is essential.

Prong-set gemstones, especially diamonds, can become cloudy from nearby makeup or lymphatic material during healing.

Avoid product contact on healing piercings to prevent buildup.

For **healed** piercings, clean jewelry with an eyelash brush and hot soapy water, or use an ultrasonic bath\*

For **healing** piercings - keep your jewelry in place and use jet-stream sterile saline to flush intricate attachments/prong-settings.

\*Not all jewelry is suitable for ultrasonic cleaning. Please consult your piercer to confirm if this method is appropriate!



### Polishing your Jewelry

Gold, as a precious metal, can develop mild tarnish over time.

This might appear as a slight dullness or small brassy patches on the surface.

Don't worry—this is completely normal and easily remedied!

Here's a simple guide to restore your jewelry's shine:

- Remove the Jewelry
- Follow the gemstone maintenance steps above.
- Ensure the entire piece is completely dry before proceeding.
- Use a jewelry polishing cloth (or a soft microfiber cloth as an alternative), gently buff the surface until the piece regains its glossy, radiant finish. This should take about 1-2 minutes per item.
- Wipe the jewelry with a clean paper towel to remove any leftover polishing particles.
- Re-insert or store your jewelry!



### Anodizing Maintenance

If your titanium jewelry has been anodized, the color change has a limited lifespan. The duration depends on the jewelry's size, shape, and the wearer's lifestyle. For some, anodized jewelry lasts decades, while for others, it may fade sooner.

We don't offer re-anodizing services as it would contaminate our equipment with worn jewelry, but we're happy to anodize any newly purchased pieces for free!

### Jewelry Issues

We want you to enjoy your jewelry for years to come. However, if you believe your item is faulty, please don't hesitate to reach out to us. We collaborate exclusively with brands that provide a lifetime warranty against manufacturing defects.

Should any issues arise, we can return your jewelry to the manufacturer for a compliance check.

If a defect is confirmed, you'll receive a direct replacement at no additional cost.

Your satisfaction and confidence in our products are our top priorities!